



# PHRANC *talk*

MARCH 2005

## SPECIAL POINTS OF INTEREST:

- Visit New Bern, attend our Spring Conference
- Certification highlights
- WD-40...the real story

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## PHRANC Vision, words from the President

As anticipation for our annual spring conference starts to build, I can't help but to look back over the past couple of years to see how PHRANC has evolved. Implementing the Rehab Certification Program, amending the By-Laws, and awarding two Honorary Memberships readily come to mind. Neither one of these would have been possible without the commitment from the Board of Directors as well as membership interest and participation at our annual training conferences.

The Rehab Certification Program was the vision of PHRANC's founding members. There were and still remain few measurements of knowledge and proficiency for housing rehab specialist. North Carolina is unique in this respect. Your patience during the development and implementation of this Rehab Cer-

tification Program was appreciated.

The amended PHRANC By-laws provide a better framework to grow the organization. It places more emphasis on committees getting things done versus individuals. The full benefits can be realized when members step forward to assist committee chairpersons by volunteering to serve on the committees. The committees have responsibilities to meet that single chairpersons can't do alone.

Kermit "Kay" Lawrence and Rex Kime were the first to be recognized by PHRANC with Honorary Memberships. Honorary memberships are bestowed on individuals who have made an outstanding contribution to the field of affordable housing rehabilitation. No one can argue the fact that they both have been stalwarts to our cause. Kudos go

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## Spring Conference 2005

Beach Trip in April! The 2005 PHRANC Education and Training Conference will be held in New Bern – April 6-8. Outstanding training opportunities await rehab specialist – from beginners to grizzled veterans. This will be one of the best training opportunities PHRANC has ever put together, with in-depth tracks for rehab specialist of all experience levels including intermediate to advanced workshop on plumbing and a workshop on

HUD's Housing Quality Standards. There will also be a third track for experienced rehab specialist, with shorter sessions on a number of interesting topics.

For more information about the conference, contact PHRANC Conference Committee Chairman Carlis P. Sweat at [csweat@co.cumberland.nc.us](mailto:csweat@co.cumberland.nc.us)  
OR at 910-323-6150  
OR at 910-988-9988

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*“What we see depends mainly on what we look for.”*

*Sir John Lubbock*

# Certification is...is not

At conferences of national housing associations and public interest groups I often compare notes with rehab program managers from other states. The more I do, the more proud I am of you and of PHRANC.

There is a look of envy and incredulity in my counterparts' eyes when I tell them that rehab specialists in North Carolina have organized a trade association which provides affordable and first-rate rehab training twice a year... and operates a certification program. Nothing quite like PHRANC exists anywhere else, and I can tell you with confidence that we are the leading edge of the excellence in rehab movement.

PHRANC has now certified 18 rehab specialists and I am hoping 20 others will take the test this year on April 6. (Remember, my personal goal is to see 100 of you certified before I retire. So, please sign up now. Don't make me work until I'm 80!) The Certification Task Force volunteers are already at work developing this year's exam questions. (If you have any good ones, please send them to one of us.)

Thanks to Rusty Long and Chaz Frank for posting the new "Information Resources" tool on our website ([http://www.phranc.org/information\\_resources.html](http://www.phranc.org/information_resources.html)). It can be very useful to rehab specialists \* either on

the job or preparing for the exam. (Also, when preparing for the exam don't forget the soon-to-be-updated sample questions on the website.)

Thanks also to Rusty for helping to clarify what PHRANC certification is and is not. It is not (as a website link button used to imply) certification by the State. PHRANC is your organization \* of, by and for rehab specialists \* and not affiliated with either the federal or state government in any official way. We have enjoyed great support from both, but neither gets credit nor blame for what PHRANC does.

A certificate from PHRANC is an impressive recognition and a valuable credential, but it's more like a degree than a license. It says that at a point in time you reached a certain threshold in the eyes of a key peer group. It says we believe in you. And we do.

Bob Dunham, Vice President



**Fall Conference 2004**

## Elder-Friendly Design

“Lever action: Turning a door knob can be a chore for someone with arthritis. Consider replacing doorknobs with lever-style hardware to make life easier for residents. Levers are also best for faucets and illuminated rocker switches are better than toggle light switches.”

“Trip Hazards: Eliminate trip points like thresholds whenever possible or reduce their height. Low pile carpet is safest for those who use walkers as the walker may catch on deep pile and cause a fall.”

*More on Elder-Friendly design next time.*

## PHRANC on the net

Go to [www.PHRANC.org](http://www.PHRANC.org) to learn more about the conference educational tracts.

Your PHRANC State officers and Board are committed to publishing a newsletter at least twice a year but feel that the most effective way to keep the membership up to date is more effective use of the internet. The list serve is up and many of you were notified of the conference a month ago by email. Unfortunately we do not have current or correct email addresses for many of you or your systems security is blocking us. PLEASE help us out and if you are not receiving emails contact me at [rlong@fayurbmin.org](mailto:rlong@fayurbmin.org) and we will get you on the list. In the future we hope to let you sign up for the list serve from the web page. LATEST ATTRACTION: A new version of the Study Guide for those seeking certification is now on the web site. COMING SOON: A page to celebrate PHRANC Certified Rehab Specialist.

*Send feedback regarding the newsletter and the web page to [rlong@fayurbmin.org](mailto:rlong@fayurbmin.org) Thanks Rusty Long*

**Did You Know?** ...that there is actually a WD-40 fan club web site and that it list over 2,000 uses. It turns out it is sort of an anti-duct tape. It doesn't stick to anything and pretty much unsticks anything else. For any rehab specialist the list below is a must to know... well most of them anyway.

- |  |                                       |
|--|---------------------------------------|
| 1. Removing duct tape of course  | 8. Removes roofing tar from shoes     |
| 2. Removing liquid nails and dried caulk from fingers and paint from shoes | 9. Removes paint from leather         |
| 3. Spray on chisels for easy cutting                                       | 10. Gets glue stains out of jeans     |
| 4. Removes cement from metal   | 11. Cleans fiberglass bathtubs        |
| 5. Cleans mastic off floor tiles   | 12. Cleans gum from pet turtle shells |
| 6. Loosens gummy residue from carbide tipped blades                        |                                       |
| 7. Spray on hole diggers to make dirt slide off easier                     |                                       |

**And check out the website at**

**[www.fanclub.wd40.com](http://www.fanclub.wd40.com)**

## PHRANC Vision, continued from page 1

out to both of them in their retirement years.

As we look ahead, there are areas in which we can continue to improve upon and offer PHRANC members an opportunity to gain valuable training and networking opportunities. Because of the specialized service that housing rehab professionals provide to hundreds of North Carolina citizens every year, we should never become complacent in our work. Construction codes, building materials, installation methods, and the building trade industry, in general, are constantly evolving.

Some of you may not be aware of PHRANC's list-serve. The list-serve provides another way for our membership and other housing professional to share ideas and information. We should begin

to make use of this member benefit. Thanks to Rusty Long for getting our newsletter back on schedule. We are all aware of the use of technology in disseminating information; however, there is still a need for the print media.

Lastly, on behalf of our entire membership I would like to thank our supporters and training providers. I believe we share and reap a mutual benefit with our funding agencies-NC Housing Finance Agency, NC Division of Community Assistance, and our Greensboro HUD office. Qualified and competent housing rehab staff is a necessary ingredient in any rehab program. I would like to send thanks to recent training providers ICF and CRTC. We appreciate your committee and support to our organization. Thanks to all for PHRANC's continued success.

**Bobby Thomas—President PHRANC**

# PHRANC Spring Conference

PROFESSIONAL HOUSING REHABILITATION ASSOCIATION OF NORTH CAROLINA

SHERATON NEW BERN HOTEL AND MARINA

APRIL 6-8, 2005

## Agenda

Wednesday, April 6, 2005

8:00-8:30	<b>Registration for PHRANC Certification Test and Conference</b>		
8:30-12:30	<b>PHRANC CERTIFICATION TESTING</b>		
12:00 - 1:00	<b>Registration and Networking</b>		
1:00 - 1:30	<b>Opening Plenary Session</b>		
	<b>Track 1</b>	<b>Track 2</b>	<b>Track 3</b>
	<b>HUD's Housing Quality Standards</b> <i>Gerry Diaz-CRTC Columbus, OH</i>	<i>Richard Duncan-Center for Universal Design at NCSU</i> <i>Gordon McKay</i> <i>TDA Assoc. <b>Lead Base Paint</b> Reprise</i>	Understanding and Diagnosing <b>Plumbing Systems</b>  <i>Brad Rife-CRTC Columbus, OH</i>
1:30 - 3:00	<b>HQS</b>	<b>Universal Design</b>  <i>Richard Duncan</i>	<b>Plumbing Systems</b>
3:00 - 3:15	<i>Break</i>	<i>Break</i>	<i>Break</i>
3:15 - 5:00	<b>HQS (continued)</b>	<b>Universal Design (continued)</b>	<b>Plumbing Systems (continued)</b>
<b>Thursday, April 7, 2005</b>			
8:30 - 10:15	<b>HQS (continued)</b>	<b>Lead Reprise -- Gordon McKay</b>	<b>Plumbing Systems (continued)</b>
10:15 - 10:30	<i>Break</i>	<i>Break</i>	<i>Break</i>
10:30 - 12:00	<b>HQS (continued)</b>	<b>Lead (cont.)</b>	<b>Plumbing Systems (continued)</b>
12:00 - 1:30	Lunch <i>(on your own)</i>		
1:30 - 3:00	<b>HQS (continued)</b>	<b>Lead (cont.)</b>	<b>Plumbing Systems (continued)</b>
3:00 - 3:15	<i>Break</i>	<i>Break</i>	<i>Break</i>
3:15 - 5:00	<b>HQS (continued)</b>	<b>Lead (cont.)</b>	<b>Plumbing Systems (continued)</b>
<b>Friday, April 8, 2005</b>			
8:30 - 10:15	<b>HQS (continued)</b>	<b>Lead (cont.)</b>	<b>Plumbing Systems (continued)</b>
10:15 - 10:30	<i>Break</i>	<i>Break</i>	<i>Break</i>
10:30 - 12:00	<b>HQS (continued)</b>	<b>Lead (cont.)</b>	<b>Plumbing Systems (continued)</b>
12:00 - 1:30	<b>PHRANC Business Meeting and Luncheon</b>		
1:30 - 3:00	<b>HQS (continued)</b>	<b>Lead (cont.)</b>	<b>Plumbing Systems (continued)</b>
3:00	Adjourn <i>(Have a safe trip home.)</i>		

# Spring Conference Hotel Information

Sheraton New Bern Hotel and Marina  
 100 Middle Street  
 New Bern, NC  
 April 6-8

## Hotel Information

To make hotel reservations, call the hotel direct at 252-638-3585, and ask for the PHRANC Conference rate. There are 40 single and double rooms available at \$89.00 per night plus local taxes. Don't wait. Confirm your hotel reservations now. PHRANC's conference rates good through March 26.



# Registration Form

(\*\*\*Please Enclose Registration Fee\*\*\*)

Please register me for the Spring Conference in New Bern (April 6-8, 2005)

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Organization: \_\_\_\_\_ Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip: \_\_\_\_\_ Fax: \_\_\_\_\_

- I request a seat for the HQS training (Track 1)
- I plan to attend the miscellaneous sessions (Track 2)
- I request a seat for the Plumbing training (Track 3)
- I request a seat for Certification Testing

\$120 Registration Fee for Members in Good Standing

\$20 Annual Membership Dues

\$150 Registration for Non-Members of PHRANC

\$40 Rehabilitation Certification Exam Fee

Total Enclosed =


**Please pre-register if possible—Get the classes you want & PHRANC saves \$\$ !!**

**\*If you do not pre-register, late Registration fees and/or membership dues payments will be accepted at the conference registration desk between 12:00 noon and 1:30 am only on Wednesday, April 6. If you pay at this time, we cannot guarantee your choice of training tracks.**

Late Registration for the Certification Test will be accepted at the conference registration desk between 8:00 and 8:30 am (only) on Wednesday April 6th.

**Please make checks payable to "PHRANC"**

Mail this form and your check to:

Kenny Faulkner  
 City Hall South  
 100 East First Street  
 Winston Salem, NC 27102

*For more information about registration and fees, please contact Treasurer, Kenny Faulkner at 336-727-8575.*

PHRANC  
PO Box 1171  
Fayetteville, NC 28302-1171

Stamp

# Spring Conference Spring Conference

**Registration Materials Enclosed !**

